## orchard

THE CANDY INDULGENCE EXPERIMENT

# **Unwrapping what** *really* **motivates candy buyers**



THE CHALLENGE

# Candy may be sweet, but selling it isn't always.

#### It's a category that's:

- Inexpensive and highly commoditized
- Packed with deeply entrenched favorites
- Impulse-driven and promotion-heavy
- Crowded with competition

So, how can brands break through and capture real attention?

## From sugar-coated surveys to real-world insights

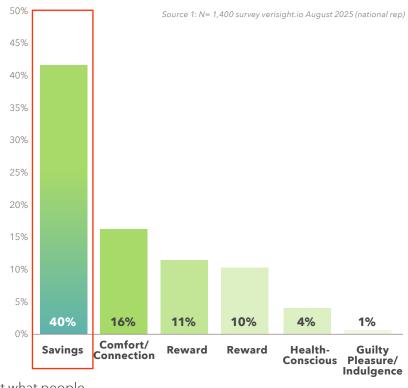
We asked via traditional survey what motivated people to purchase candy, and **they claimed**<sup>1</sup>:

- Value and promotions influenced their purchasing the most.
- Emotional drivers like nostalgia and indulgence were less important.

However, if there's one thing Orchard knows, it's that what people say and what people do aren't always the sweetest match-up.

## Based on a prior survey, consumers reported that promotions were the strongest motivator to buy candy.

Which of the following would you be most likely to say to convince a friend to get a candy bar at a CVS/drugstore?





THE EXPERIMENT

### What really drives candy cravings?

## To dig deeper into real purchasing behavior, we ran a test in the wild.

Targeting U.S. Gen Pop (18-64), we built two ad sets, each designed to mirror six distinct motivators and sent consumers to a playful, candy-themed personality quiz. To capture real-world results, we launched on Instagram Reels to slip seamlessly into audience social feeds.

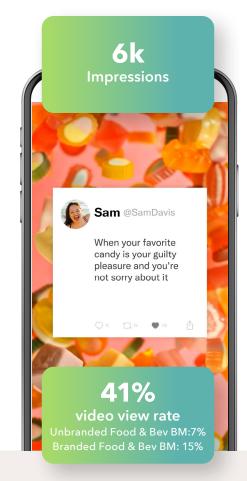
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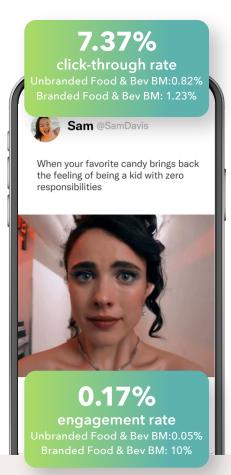
## What consumers really crave

## Here's what we found when the wrappers came off:

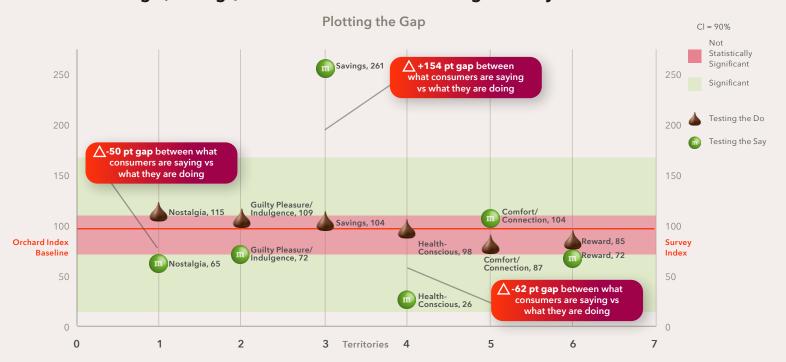
- **40% of consumers** say price is their top concern...
- But when tested, **Nostalgia** drove the strongest action.
- Savings hooked attention, but emotion sealed the deal.
- Across generations, hearts beat wallets when it comes to candy.

Even in a cost-conscious market, **people still seek carefree, joyful moments** - little indulgences that remind them of simpler times.





#### Nostalgia, Savings, and Health-Conscious have significantly different behaviors.



THE BOTTOM LINE

## Don't just sell sweetness: evoke it.

In a world where candy choices are endless, emotional storytelling is the golden ticket.